



WHITEHALL  
resources

# Contractor Payroll Services

# Simplify your payroll

We are Whitehall Resources, an award-winning recruitment company with offices in the UK and Germany. Our client base stretches six continents and includes one-third of the FTSE100. We've established ourselves as the partner of choice for more than 800 of the world's leading companies.

We launched our Contractor Payroll Service in 2013 in response to a growing demand from our clients. They wanted a service that reduced the time, resource and spend required to manage their contractor base. We tackle the challenges of unfavourable terms, unapproved vendors and can engage and onboard contractors on your behalf helping you to do what you do best.

Over 550 contractors have been managed through our payroll service, across the UK, Germany, Sweden, Denmark, Norway, Czech Republic and Saudi Arabia.

Our expertise has resulted in year-on-year double-digit growth, whilst our Dun and Bradstreet rating remains in the top 1% of all UK companies. We are passionate about finding the highest quality candidates and delivering exceptional service to our clients. We pride ourselves on being a partner, not just a supplier.



Over 550 contractors have been managed through our payroll service across 16 countries on **3 continents**

# Bespoke, agile service

Save time, money and resource with Whitehall Resources Contractor Payroll Service. We take care of contractors and vendors for you. We tackle the challenges of unfavourable terms, unapproved vendors and can engage and onboard contractors on your behalf helping you to do what you do best.

Our bespoke and agile service is tailored to suit your needs, including any additional required documentation or nuances to your onboarding procedure. We protect you under a single set of terms you trust, an engagement model you can rely on and ensure that your business can onboard contractors without the cumbersome administration that comes with paying contractors directly.

## **Big enough to cope, small enough to care**

We currently have close to 100 full time, dedicated members of the team and have been trading for 10 years. During that time we have built a business recognised by the Sunday Times, 'Best' Companies to Work For and have grown to over £55m turnover.

We have the processes, governance, systems and scalability to deliver against your contractor payroll needs, offering a personal, people-focused and solution-orientated service. Our clients matter our candidates matter and our colleagues matter.

**"Quality and response times are essential and Whitehall Resources have been a highly valued partner and assisted our delivery capability over many years to great success."**

Vice President, Capgemini

# Continuous improvement

It's important that we listen to our contractors as well as you, the client. We utilise client surveys, consultant to contractor calls and face to face meetings to gather feedback. We use this data to ensure our processes and customer service continues to be as helpful and effective as possible.

We can transition incumbent contractors and suppliers to ensure that risk is reduced and service improved. We manage contact with a plan to minimise disruption to business for key resources but replace and migrate others at agreed junctions to clean up your contractor and supplier ledgers.

We engage contractors as our own and you benefit from a service improvement, with happier contractors who are paid more frequently. We manage your extensions pro-actively and communicate them effectively.

Our service saves you on admin and we act as a buffer for any issue or problem resolutions. You can have peace of mind knowing that we provide indemnity against any co-employment risk and potential upward tax liability.

"I have great respect for the professionalism of Whitehall and the help and support they provide before, during and after the contract period. The process of working with Whitehall has been a smooth and pleasurable one, and one that I am keen to repeat."

SAP ABAP Developer / Data Migration Consultant

Contractors varying from £10/hour to £2000/  
day across GBP, EUR, USD, DKK, SEK and PLN

# We care about compliance

**Our clients include the Home Office, HMRC, the MOD and various local authorities and police forces - we can't afford to make mistakes. Having been audited by several clients for whom we supply into security cleared environments, we've always scored 100%.**

It's essential that businesses are able to adapt to changes in legislation to remain compliant. We are able to offer advice and guidance on upcoming changes such as co-employment risk, IR35, off-payroll, the criminal finance act, and AWR.

We provide access to workshops, the latest on legislative changes and hold sessions with our clients to help you better understand the changes, their impact, and formulate a plan to minimise disruption as well as risk.

We have strong policies and procedures in place to ensure that we remain compliant from on-boarding contractors right through to off-boarding. We pay all of our contractors on time, every time.

**"Whitehall Resources have been nothing short of exceptional. My account manager ensured that the whole process went smoothly, from initial engagement to having the contract in my hands; every step of the process was well communicated, professional and timely."**

Home Office Cleared Middleware Build Specialist

# We make life **easier**



A bespoke service that meets your finance, compliance and administrative objectives.



## **Secure**

Indemnity from IR35/AWR/Opt Out issues



## **Compliant**

We ensure compliance of all documentation, references and checks



## **Efficient**

All contractors are paid on time and without fuss



## **Inclusive**

All on-boarding requirements conducted, inclusive to the overall cost



## **Dedicated**

We proactively manage extensions, updating you and the contractor throughout



## **Straightforward**

We provide you with a single set of terms to reduce variance and risk



## **Day to day**

We manage all off boarding, performance and behavioural issues. Send us your requirements and we take care of the rest



## **Secure**

All our contractors are provided with 'Whitehall Insurance' cover



## **Caring**

We provide all contractors with first-rate customer service. We answer every call, every time with a real person who can resolve the query

# Our DNA

Our values aren't just empty words, they shape our approach and allow us to form strong, long-lasting partnerships with both clients and candidates. We are proud that our track record has been built on solid partnerships and are committed to ensuring it will always be this way.



## Honesty

We are straightforward, honest and transparent in everything that we do



## Integrity

We conduct ourselves with the utmost integrity, helping us to make decisions from both the head and the heart.



## Passion

When you truly care about what you do and give it your all, the opportunities are endless



## Expert

We embrace knowledge and sharing, enabling every member of our team to achieve an unparalleled level of delivery.



# Recognised for **quality**

We're confident in our ability to produce an outstanding level of service to our clients and candidates. Since our inception we're proud to have been recognised for a number of awards and accreditations.

## Awards

- Sunday Times 100 Best Small Companies to Work For, 2017, 2018
- Best Companies, 3 Stars "Extraordinary", 2017, 2018
- Recruitment International Top 500, 2012-2018
- Recruitment International, Fastest-growing IT company in the UK, 2011
- Recruiter Fast 50, 2011-2013, 2018
- Sunday Times Fast Track 100, 2011


## Accreditations


- Dun & Bradstreet A rating
- UK & Ireland SAP User Group
- The Association of Professional Staffing Companies
- Credit Safe A rating

We are ambassadors of our local community, raising money for charity, sourcing business services locally and are the official sponsors of [Colchester Rugby Football Club](#).

# Get in **touch**

For more information on our Contractor Payroll Service or any of our specialist SAP, Oracle and IT recruitment solutions - give us a call to arrange a face to face meeting.

 Call us on +44 (0)1206 212101

 [clients@whitehallresources.co.uk](mailto:clients@whitehallresources.co.uk)

 [www.whitehallresources.co.uk](http://www.whitehallresources.co.uk)



The logo for Whitehall Resources features the word "WHITEHALL" in a large, bold, sans-serif font. The letter "H" is stylized with a white swoosh that extends to the right and underlines the word. Below "WHITEHALL", the word "resources" is written in a smaller, lowercase, sans-serif font.

**WHITEHALL**  
resources

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