

WHITEHALL
resources

Contractor Payroll Service

We launched our contractor payroll service in 2013 in response to a growing demand from our clients. They wanted a service that reduced the time, resource and spend required to manage their contractor base. We tackle the challenges of unfavourable terms, unapproved vendors and an engage and onboard contractors on your behalf helping you to do what you do best.

Our experience has resulted in double-digit growth year-over-year, while our “Dun and Bradstreet” rating remains at the top 1% of all UK companies. We are passionate about finding candidates of the highest quality and providing exceptional service to our clients. We pride ourselves on being a partner, not just a provider.

Some of partners





“ Quality and response times are essential and Whitehall Resources have been a highly valued partner and assisted our delivery capability over many years to great success.”

Vice President, Capgemini

Simplify your payroll

Save time, money and resource with Whitehall Resources Contractor Payroll Services. We take care of contractors and vendors for you. We tackle the challenges of unfavourable terms, unapproved vendors and can engage and onboard contractors on your behalf helping you to do what you do best.

Our bespoke and agile service is tailored to suit your needs, including any additionally required documentation or nuances to your onboarding procedure. We protect you under a single set of terms you can trust, an engagement model you can rely on and ensure that your business can onboard contractors without the cumbersome administration that comes with paying contractors directly.

Big enough to cope, small enough to care

We currently have 100 full time, dedicated members of the team and have been trading for ten years. During that time we have built a business recognised by The Sunday Times, ‘Best Small Companies to Work for’ and have a turnover in excess of £55m.

We have the processes, governance, systems and scalability to deliver against your contractor payroll needs, offering a personal, people-focused and solution-orientated service. Our clients matter, our candidates matter and our colleagues matter.



Continious improvement

It's important that we listen to our contractors as well as you, the client. We utilise client surveys, consultant to contractor calls and face to face meetings to gather feedback. We use this data to ensure our processes and customer service continues to be as effective and helpful as possible.

We can transition incumbent contractors and suppliers to ensure that risk is reduced and service improved. We manage contact with a plan to minimise disruption to business for key resources but replace and migrate others at agreed junctions to clean up your contractor and supplier ledgers.

We engage contractors as our own and you benefit from a service improvement, with happier contractors who are paid more frequently. We manage your extensions pro-actively and communicate them effectively.

Our service saves you on admin and we act as a buffer for any issue or problem resolutions. You can have peace of mind knowing that we provide indemnity against any co-employment risk and potential upward tax liability.

*Over **650**
contractors have
been managed
through our
payroll service
across
16 countries*

We care about compliance

Our clients include the Home Office, HMRC, the MOD and various local authorities and police forces - we can't afford to make mistakes. Having been audited by several clients for whom we supply into security cleared environments, we've always scored 100%.

It's essential that businesses are able to adapt to changes in legislation to remain compliant. We are able to offer advice and guidance on upcoming changes such as co-employment risk, IR35, off-payroll, the criminal finance act, and AWR.

We provide access to workshops, the latest on legislative changes and hold sessions with our clients to help you better understand the changes, their impact, and formulate a plan to minimise disruption as well as risk.

We have strong policies and procedures in place to ensure that we remain compliant from on-boarding contractors right through to off-boarding. We pay all of our contractors on time, every time.



Ministry
of Defence



HM Revenue
& Customs

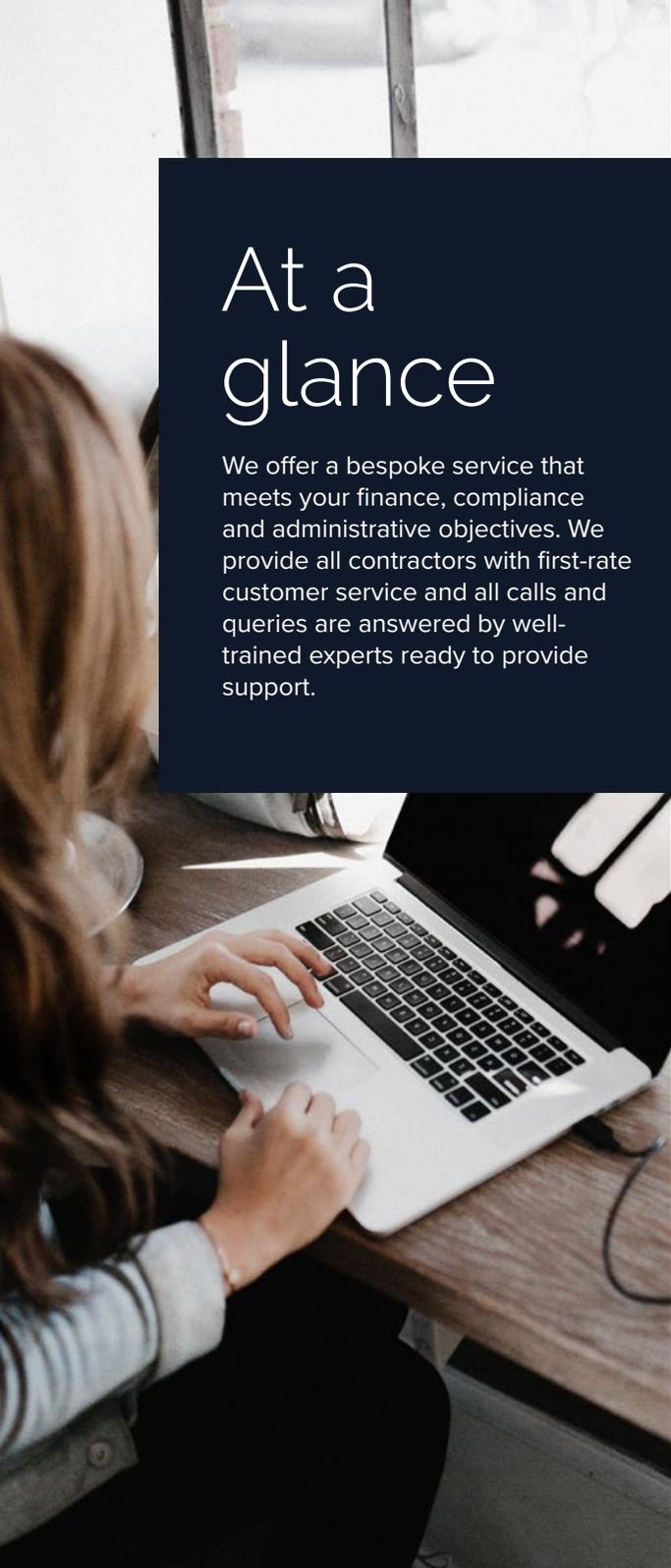


Home Office



Whitehall Resources have been nothing short of exceptional. My account manager ensured that the whole process went smoothly, from initial engagement to having the contract in my hands; every step of the process was well communicated, professional and timely."

Home Office
Cleared Middleware Build Specialist



At a glance

We offer a bespoke service that meets your finance, compliance and administrative objectives. We provide all contractors with first-rate customer service and all calls and queries are answered by well-trained experts ready to provide support.

1

Security

Indemnity from IR35/AWR/Opt Out issues

2

Compliance

We ensure compliance of all documentation, references and checks

3

Inclusive

All on-boarding requirements conducted, inclusive to the overall cost

4

Dedicated

We proactively manage extensions, updating you and the contractor throughout

5

Dedicated

We proactively manage extensions, updating you and the contractor throughout

6

Straightforward

We provide you with a single set of terms to reduce variance and risk

7

Day to day

We manage all off boarding, performance and behavioural issues. Send us your requirements and we take care of the rest

8

Efficient

All contractors are paid on time and without fuss

Our DNA

Our values aren't just empty words, they shape our approach and allow us to form strong, long-lasting partnerships with both clients and candidates. We are proud that our track record has been built on solid partnerships and are committed to ensuring it will always be this way



Honesty

We are straightforward, honest and transparent in everything that we do



Integrity

We conduct ourselves with the utmost integrity, helping us to make decisions from both the head and the heart



Passion

When you truly care about what you do and give it your all, the opportunities are endless



Expert

We embrace knowledge and sharing, enabling every member of our team to achieve an unparalleled level of delivery.



Recognised for quality

We're confident in our ability to produce an outstanding level of service to our clients and candidates. Since our inception we're proud to have been recognised for a number of awards and accreditations.

Awards

- The Sunday Times, 100 Best Small Companies to Work For, 2017 - 2019
- Best Companies, 3 Stars "Extraordinary", 2017 - 2019
- Recruitment International Top 500, 2012-2018
- Recruitment International, Fastest-growing IT company in the UK, 2011
- Recruiter Fast 50, 2011-2013, 2018
- The Sunday Times, Fast Track 100, 2011
- The Sunday Times, International Track 200, 2019

Accreditations

- Dun & Bradstreet A rating
- UK & Ireland SAP User Group
- The Association of Professional Staffing Companies
- Credit Safe A rating

We are ambassadors of our local community, raising money for charity, sourcing business services locally and are the official sponsors of Colchester Rugby Football Club and the Essex Rebels

Get in touch

For more information on our Contractor Payroll Service or any of our specialist SAP, Oracle and IT recruitment solutions - give us a call to arrange a face to face meeting.

 Call us on:

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